

GENESEE COUNTY CLERK'S/TREASURER'S ASSOCIATION MEETING
JANUARY 4, 1995, 12:00 P.M., R.C. COOPER'S RESTAURANT

ATTENDANCE: 28

Don Becker called the meeting to order at 12:35 P.M.

ANNOUNCEMENTS:

MTA will meet on January 19, 1995 at 7:30 P.M. at Genesee Township.

Mr. Becker said there was an article in The Journal regarding Proposal "A" and the problems which have been created.

COMMITTEE REPORTS:

Doris Carpenter of Forest Township, gave a brief report from the Treasurer's Meeting. She stated that the fiscal year on the tax statements is being dealt with. If there is a "0" in the house numbers on the tax statements, it will be eliminated. She said the County will not update any statements after they are on the system.

Doris said the problem of the computers going off after 15 to 20 minutes should be reported to Joe Heimbach, Director of MIS.

Cheryl Ladd said the Governmental Clerk's of Genesee County will meet on Thursday, January 19, 1995 at the City of Burton Police/Fire Facility, at 10:00 a.m. with a salad luncheon to follow.

NEW BUSINESS:

Don Becker said the MTA Legislative News addressed the issue of term limits. There were three resolutions introduced to the House in 1993 and they will be reintroduced again this year.

Also, once a year tax collection is being discussed and we will hear more about this from this session of the Legislators.

Carl Leipmann, Treasurer, Flushing Township, said Mt. Morris Schools asked for a summer tax collection and we told them no, as there are three school districts in our area and we will not collect for just one of them.

GUEST SPEAKER: Don Parks, Founder of 911 for Genesee County.

Mr. Parks presented a history of the inception of 911 in Genesee County. He said there were studies made as to whether it would work in this County. In 1984 a decision was made to proceed with the 911 system and on March 16, 1989 at 2 a.m. the system changed from making 66 emergency call numbers to one, that being the 911 number. When you call the 911 number and the dispatcher picks up the call, they have your name, address and phone number. That person then knows which fire department and police department services that address in less than a second. Since March 911 has answered over 2,000,000 calls for help in this County. On Saturday's, second shift, they receive a call every 38 seconds. We have taken calls at the rate of 160 per hour and have been able to handle this. Between 10:00 p.m. and 12:00 a.m. are the peak hours.

Mr. Parks said in 1992, a rate increase was requested county-wide from \$.50 to \$1.50 and the increase will be used to update the equipment. There will be new equipment installed call CAD (Computer Aided Dispatch) which is when the person bringing help to you has information on the screen and the police will know how

many times they have been at this address previously. The MDT (Mobile Digital Translator) will not be heard any longer because the bad guy hears the calls go out also and knows where the police are. In the future, this will be handled in such a way that no one will know about the call. There is a new box which will read fingerprints and within 20 seconds the officer will have a picture and rap sheet if there is one.

There are 42 full-time people at the center who are well trained and there is approximately \$10,000 per year spent on training. When a new person is hired, they work with an experienced employee for the first six (6) months without being on their own.

In comparison to Oakland County, they have 34 dispatch centers in their County and they are spending \$20 million per year in those 34 centers. With the 911 System, we are saving money overall.

Mr. Parks recapped the following facts:

1. Emergency Service is available within four (4) seconds to answer calls.
2. Holding the error ratio to 1/100th of 1%.
3. There are 1,900 hangups. When we don't know what is happening and the phone is not being answered, we must send a car to the address.
4. We have a system for the hearing impaired or deaf person.
5. When you move, change phone number, we try to get the information into the system as soon as possible.
6. There are 86% to 88% live calls handled.
7. We can dispatch all agencies which includes 34 fire stations and now 17 ambulance bases.

Mr. Parks entertained a question and answer period.

Mr. Becker announced that the next meeting would be February 1, 1995.

Meeting adjourned at 1:30 P.M.

Respectfully Submitted,

Cheryl M. Ladd, CMC/AEE
Secretary